



ADT Always There®

TELEPHONE ASSISTED FIRE ALARM TESTING

Telephone assisted testing requires businesses to have a fire test PIN. If you don't currently use this service, please complete the form on www.adt.co.uk/firetest and tick the *Telephone Assisted* option.

Step 1

- Dial **0800 032 0282** option 1 to access the automated fire test system.
- When prompted, enter the customer reference number for the premises followed by #.
- The system will now confirm the customer reference number, press * to confirm.

Step 2

- When prompted, enter your fire test Pin number, followed by #.
- The system will confirm the pin number, press * if correct.
- You will be then offered 2 options, press 1 to test you fire alarm or press 2 to exit the system.

Step 3

- If you select option 1, you will be asked to enter the number of hours you would like the Fire system on test for (between 1 & 8), input the required number and press #.
- The system will confirm the period allowed for testing the fire alarm, press * to confirm then hang up.
- Test your fire system in the usual manner.

PLACING THE FIRE SYSTEM BACK LIVE AFTER TESTING

Step 1

- Dial 0800 032 0282 option 1 to access the automated fire test system.
- When prompted, entre the customer reference number for the premises followed by #.
- The system will now confirm the customer reference number, press * to confirm.

Step 2

- When prompted, enter your fire test Pin number, followed by #.
- The system will confirm the pin number, press * if correct.
- You will be then offered 4 options, press 2 to take the fire system off test.
- Option 3, to hear when the fire system is due to go live.
- Options 4, To listen to the signals that have been received whilst on test.
- Press * to exit.

Step 3

- If you select option 2, you will be asked to confirm that you require the Fire system test to end, press * to confirm.
- The system will confirm that the Fire system test has been completed.
- Hang up.



A Tyco Business