



SECURITY & SMARTHOME

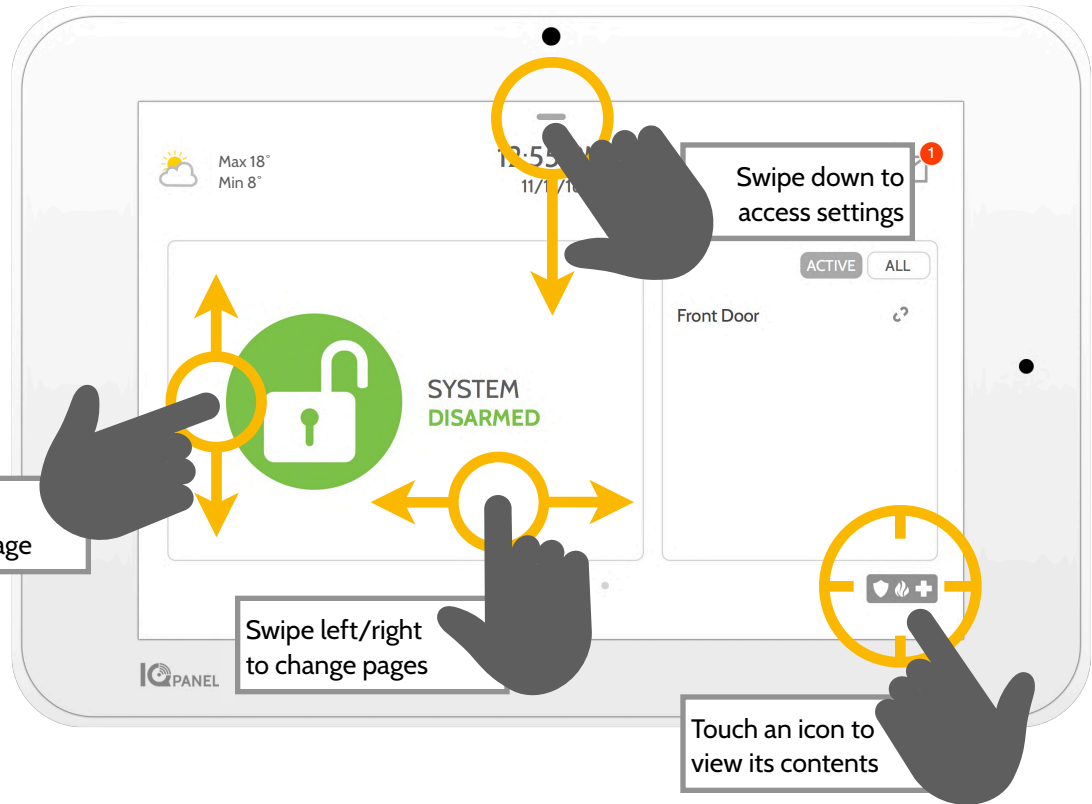
We hope you enjoy your new IQ Panel, your ADT *Smart Home* Hub. It will serve as the “brain” of your home for many years to come. With it you can control your lights, cameras, security and much more.

You won't need a manual to operate your IQ Panel, but you can use this guide to learn more about the features of this amazing new device. We hope it will add to your home's decor and make your home safer and smarter!

-The ADT team

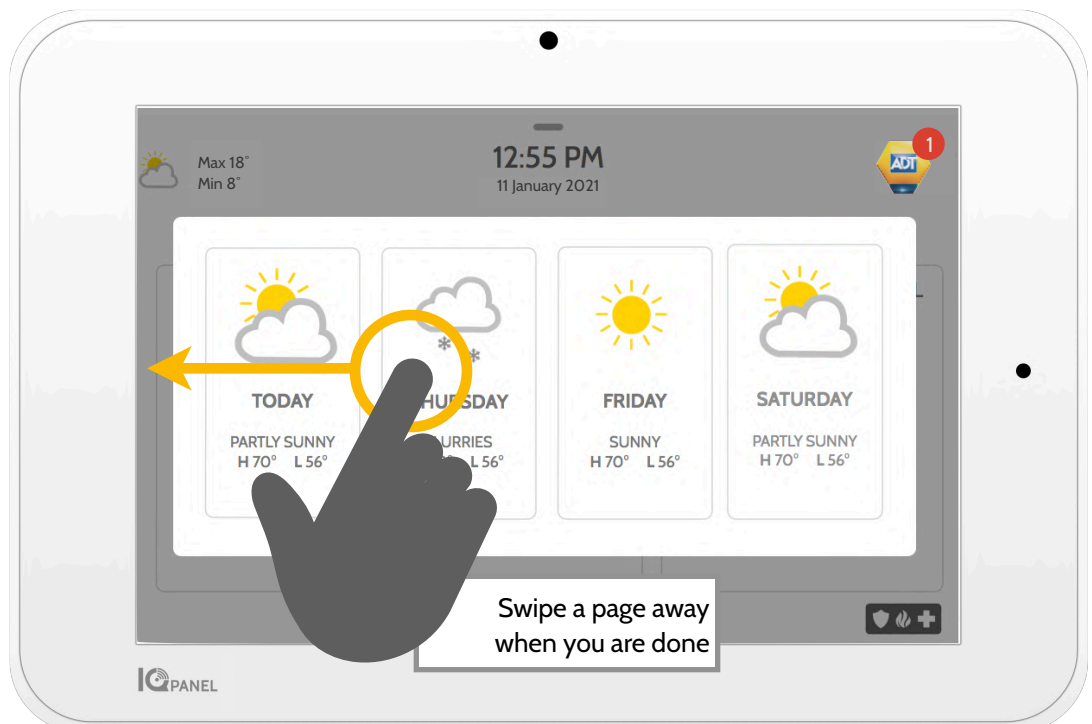
Navigation

Move from page to page and access information on each page using finger touches, swipes, and scrolling.

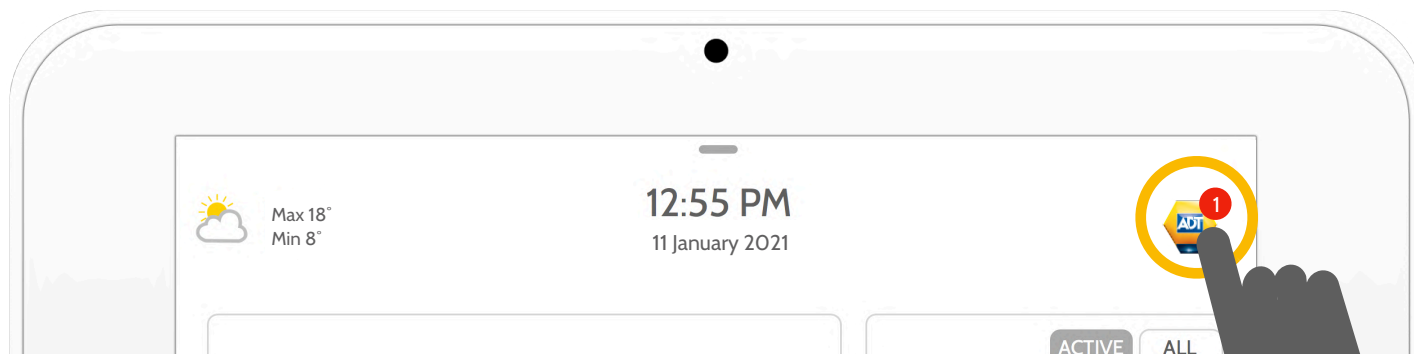


Dismiss

To dismiss a pop up when you are done, swipe left or right to dismiss.

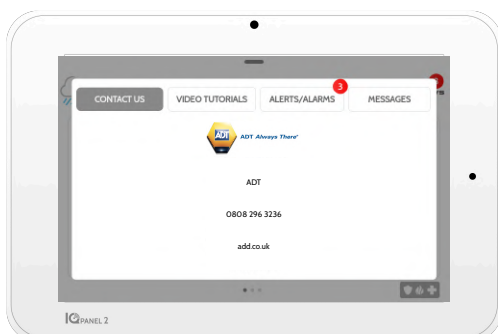


USING YOUR SYSTEM: MESSAGE CENTER



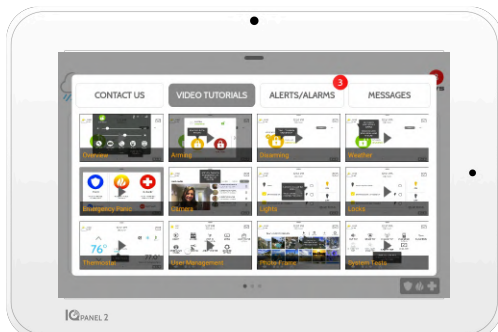
Message Center

Access your message center by touching the ADT Bellbox icon in the upper right corner. Once its open you'll see three sections: Contact, Video Tutorials, Alerts/Alarms, and Messages.



Contact

Easy access to ADT's contact information.

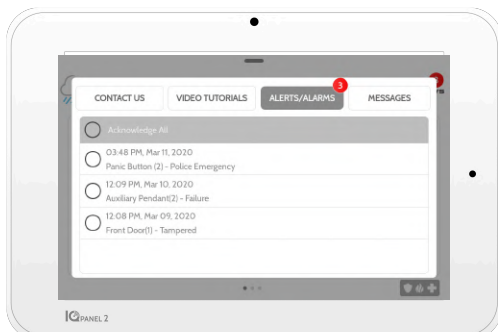


Video Tutorials

Watch videos to help you understand your system and service better.

To watch a video, touch a thumbnail. Video will begin playing automatically.

Video controls appear on screen. To exit, touch the "back" button.

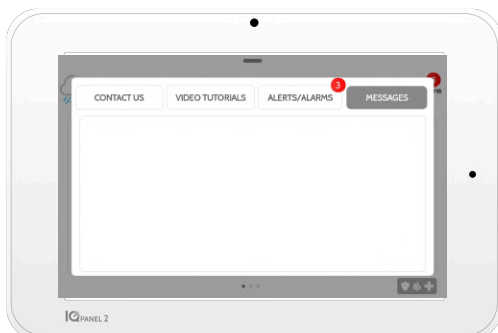


Alerts/Alarms

Alerts and alarms from your system like low battery alerts, alarms, and power failures.

To dismiss, touch the circle to the left of the message and touch "OK" to remove it from your message center.

You can also remove all messages at once by touching "Acknowledge All"



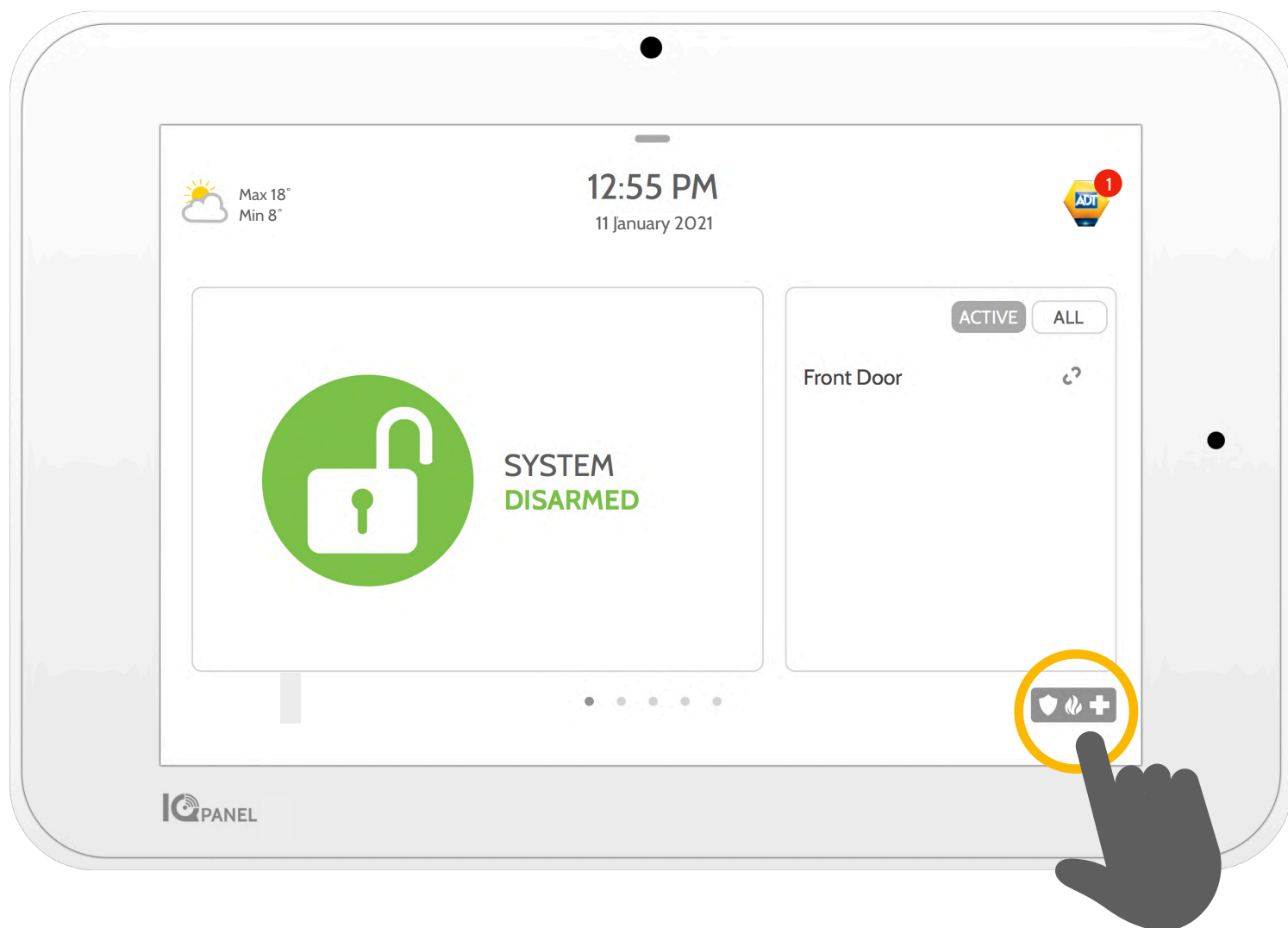
Messages

Messages from ADT will also appear here.

To dismiss, touch the circle to the left of the message and touch "OK" to remove it from your message center.

You can also remove all messages at once by touching "Acknowledge All"

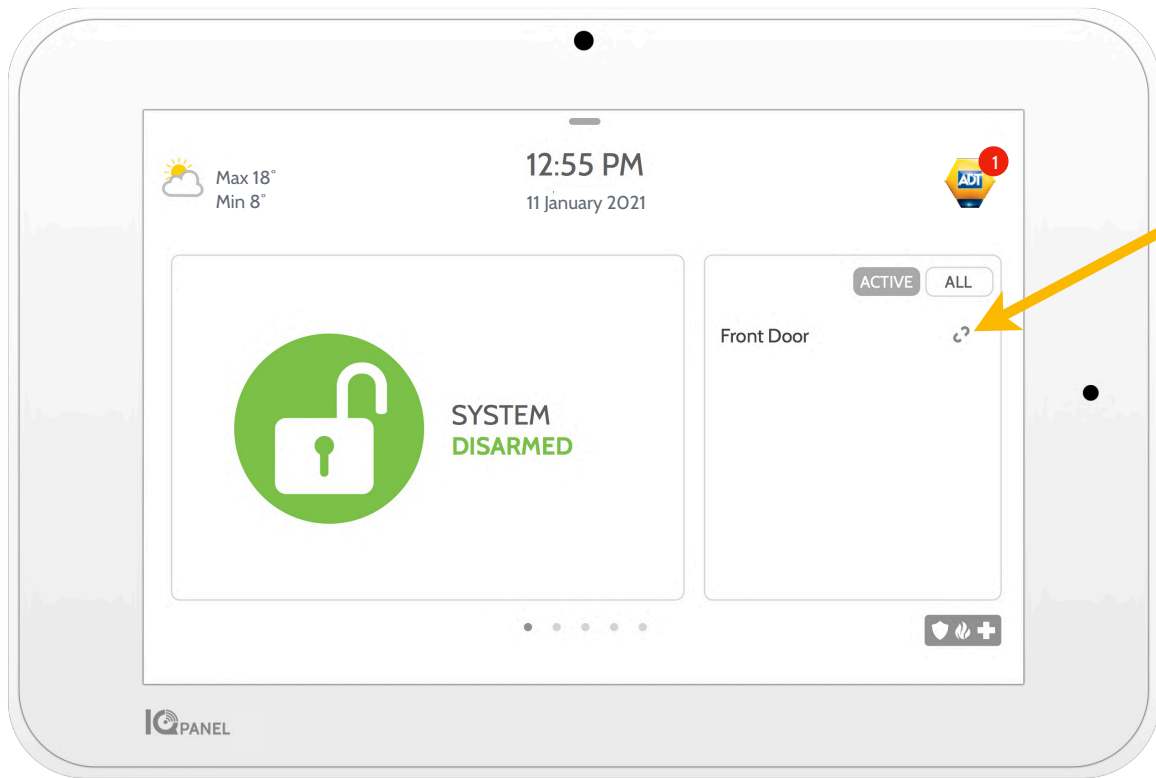
USING YOUR SYSTEM: EMERGENCY PANIC



Emergency Panic

If you have a police, fire, or medical emergency and your system is not armed or a sensor has not been triggered, you can send a manual emergency panic by touching the icon in the bottom right corner and selecting the type of emergency you are experiencing. (Note: If your system is a Keyholder response only monitoring package this option will not be available.)

USING YOUR SYSTEM: ARMING

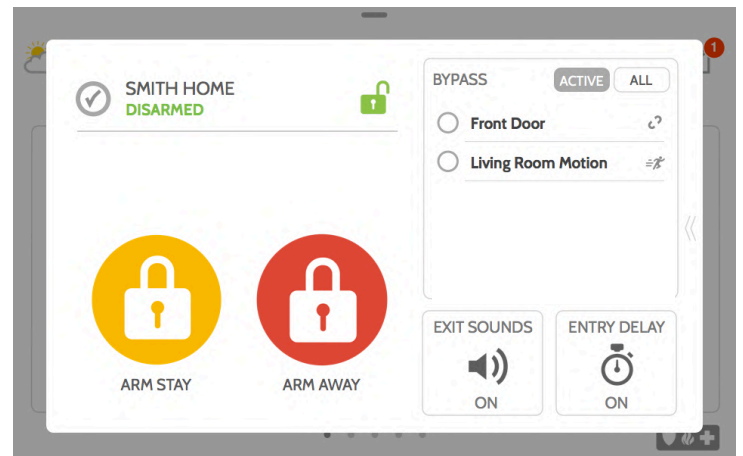
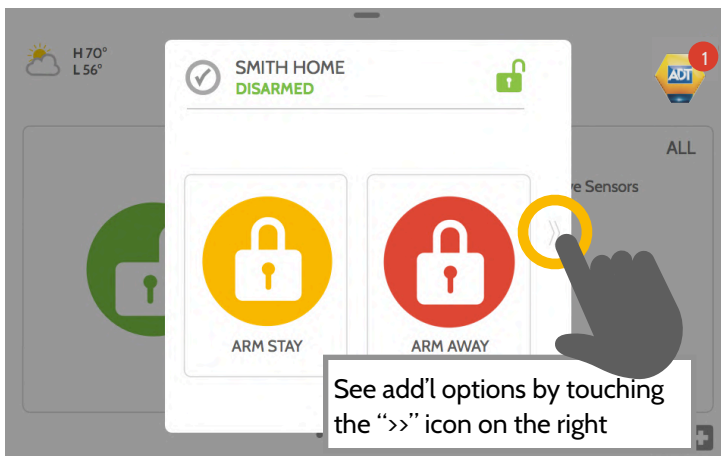


Sensor List

Open or active sensors appear in a scrollable list on the right. Touch the icons in the upper right corner to switch your view to either “Active” or “All” sensors.

Sensor status:

- Open
- Closed
- Active
- Idle
- Unreachable
- Tampered
- Synchronizing



Arming Options

Quickly choose from “stay” or “away”



Arming Stay

Arms doors and windows only



Arming Away

Arms doors, windows and motions



Additional Options

View additional arming options by touching the “>>” icon on the right side.

Additional Arming Options

Select these options before choosing your arming type



Bypass

Touch the circle next to a sensor to bypass it during the arming sequence



Exit Sounds

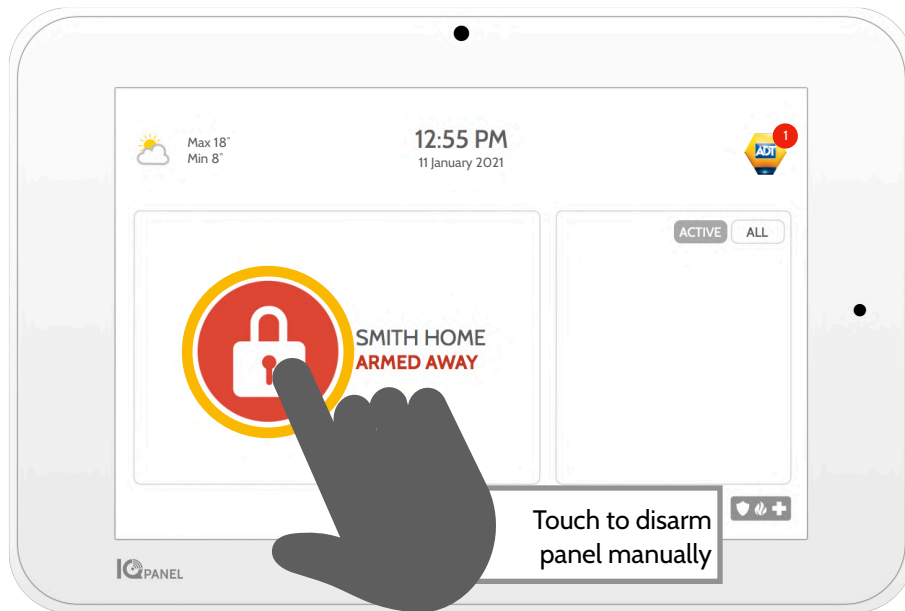
The panel beeps as the timer counts down. Silence these beeps before you choose the arming type.



Entry Delay

The panel will give you time to disarm once a “delay door” has been opened. Turn this off with a touch.

USING YOUR SYSTEM: DISARMING



Disarming your System

When your system is armed, there are multiple ways to disarm:



Disarming Manually

To manually disarm your panel, touch the icon in the center of the screen. You will be prompted to enter a valid code. Failure to enter a valid code with the time required will trigger the alarm.



When someone manually disarms the panel the built in camera will take a photo and save it on the camera page along with the date, time, and name of the user.

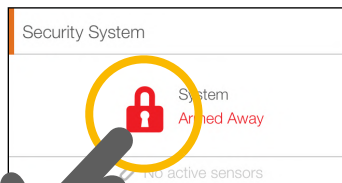


Disarming Remotely

To remotely disarm your panel, login to your mobile app and touch the "disarm" icon.



Download the ADT Smart Services app in the App store or Google Play

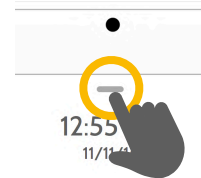


Disarming Automatically

You can connect your smartphone using Bluetooth and it will automatically disarm your IQ Panel from an "Armed Away" state when it comes within range. To connect a phone, follow the steps shown.



Bluetooth Touchless Disarming



Step 1:
Swipe down to access settings tray



Step 2:
Touch "SETTINGS"



Step 3:
Touch "ADVANCED SETTINGS"



Step 4:
Enter your code



Step 5:
Touch "BLUETOOTH DEVICES"

Step 6:
Put your Bluetooth device in "pairing" mode.

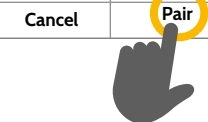
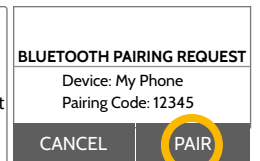
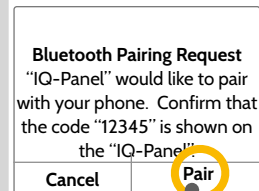
Step 7:
Touch "ADD DEVICE" The panel will begin searching for new devices in range (It may take up to 60 seconds)

Step 8:
Select your device from the list



Step 9:
Touch "Pair"

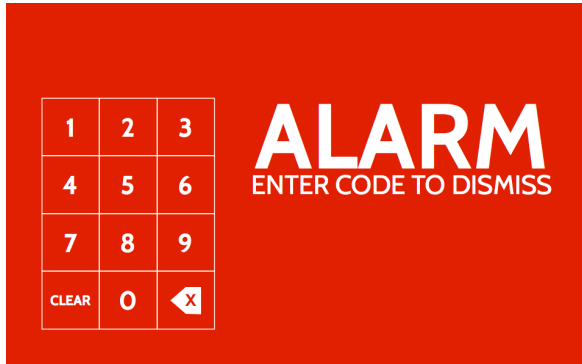
Step 10:
When the messages appear on your phone and IQ Panel, ensure the numbers match and touch "Pair" on each.



**You can connect up to five (5) smartphones for touchless disarming. You may need to enable this setting in your Bluetooth settings.*

Alarms

If the alarm is triggered the IQ Panel will sound the siren and display a red alarm screen.



The ADT *Smart Home* Hub will automatically contact the ADT Monitoring Centre using the Dual Path LTE & Wi-Fi connection.



Police

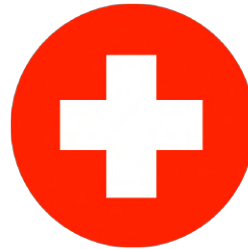
When the system is armed and the alarm is tripped or you touch the “Police” emergency button the alarm sounds with the “Intrusion” siren

Note: If the system is Keyholder Response only this option will not be available.



Fire

When a Smoke or Carbon Monoxide detector is triggered or someone taps the “Fire” panic on the IQ Panel the alarm sounds with the “Fire” siren.



Emergency

When you press an IQ Pendant or trigger an emergency signal from the IQ Panel, the alarm sounds with the “Emergency” siren.

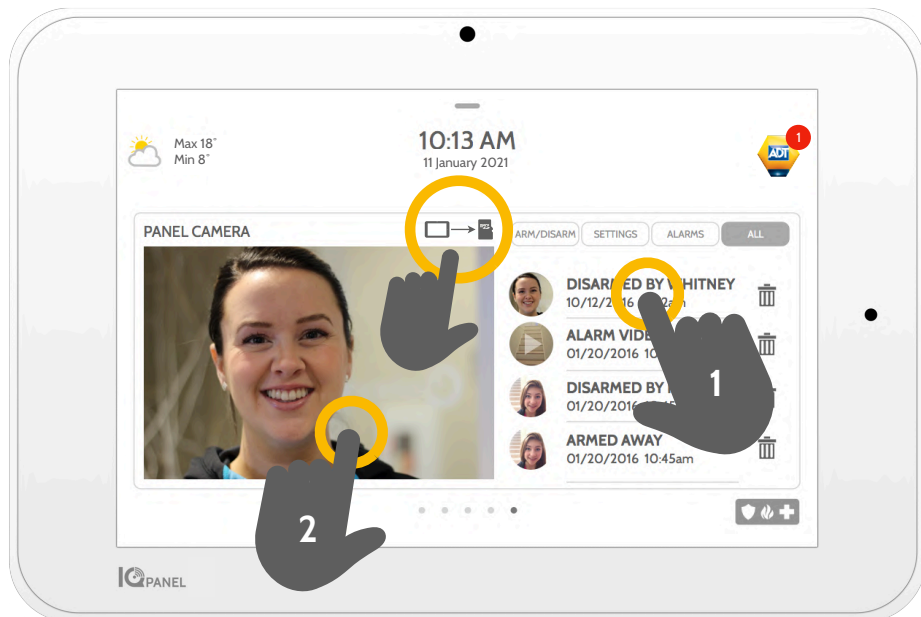
Preventing false alarms:

False alarms can be an inconvenience and potentially a waste of emergency response resources. ADT has designed and installed your system to reduce the potential for false alarms, here are some tips to avoiding them.

Here's some tips for avoiding false alarms:

- Use your system regularly, be comfortable with its operation.
- Make sure everyone who has access to your home has a valid access code and is familiar with how to use the system.
- Ensure the doors you use the most are set up with delays to give you enough time to disarm the system when you open a door.
- Test your system regularly
- Develop a routine.
- Use alternative methods for arming and disarming (mobile app, bluetooth disarming, etc.)

USING YOUR SYSTEM: CAMERA



Camera Page

Your IQ Panel's built in camera captures photos in a variety of situations:



Disarm Photos

When the panel is disarmed manually, the built in camera takes a photograph and saves it in the "ARM/DISARM" section. These photos are accompanied by the username of the individual who's code was used, the date, and the time.



Settings Photos

When someone attempts to access your panel settings with an invalid code, the built in camera takes a photograph and saves it in the "SETTINGS" section. These photos are accompanied by the date and time.



Alarm Photos

When the alarm is triggered, the built in camera takes a photograph and saves it in the "ALARMS" section.



Alarm Videos

When the alarm is triggered, the built in camera will record up to a 4 minute video clip. This video is stored locally on the panel only.

3- Saving Photos to a Micro SD Card



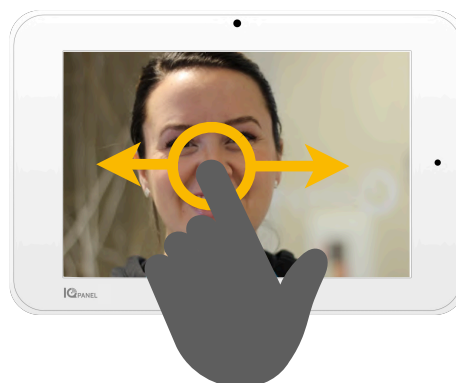
When a Micro SD card is inserted in the panel, an SD card icon will appear. Tap that icon to see options that will allow you to save your photos and videos to the SD card. You can select individual photos and videos or choose to "Save All". Once you have selected your photos, select "Copy to SdCard".

1- View Photo

Touch a photo thumbnail on the right to view it on the left.

2- Full Screen

Touch the photo on the left to view it full screen. Touch it again to return to the camera page.



Note: While viewing photos full screen you can swipe left/right to view additional photos

Photos to your Phone using ADT Smart Services



Go to your ADT Smart Services portal login in page. You can access this from the adt.co.uk website Existing Customers Tab.

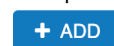
Click on "Automation"



Then click "Edit" on the "Panel Camera Disarm Image Uploads" section



Add Recipients to receive disarm photos to smartphone.



USING YOUR SYSTEM: SETTINGS



HOW TO ACCESS:

Settings Tray

Access common settings by swiping down from the top of the screen.

Security Status

See your panel's security status in the upper right. Touch it to go directly to the security page

Volume

Slide left/right to adjust the panel voice

Settings

Touch to access the full settings page. From there you can also access "Advanced Settings" (which will require a passcode)

Messages & Alerts

Touch to access the message center including ADT's contact information, video tutorials, and system messages

Photo Frame

Touch to access the photo frame where you can customize the panel's screensaver

Close Tray

Swipe up to close the tray

Clean Screen

Disables the screen for 30 seconds to allow you to clean it without accidentally touching anything. (Touch the "standby" button on the side of the panel to cancel)

Battery & Radios

Touch an icon to get more information

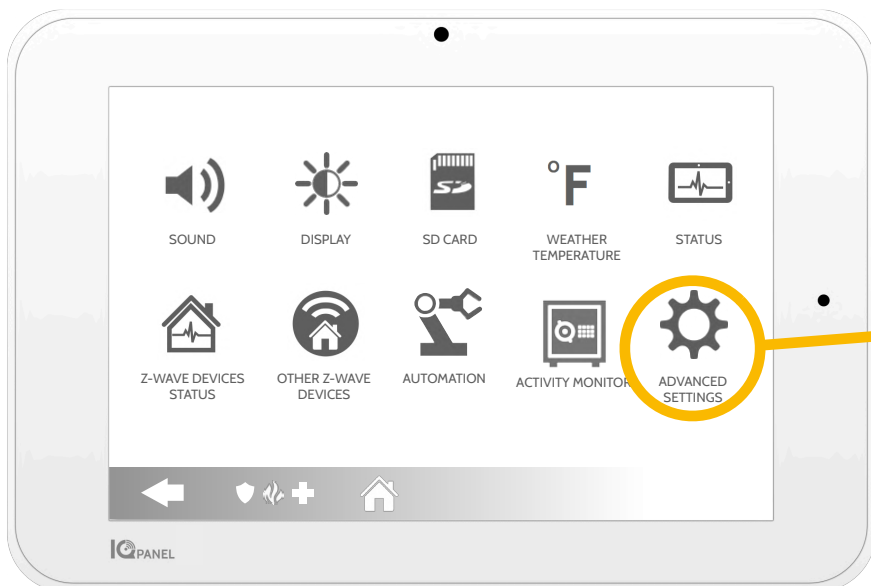
- Battery level
- Wi-Fi connection
- Bluetooth status
- LTE connection

Brightness

Slide left/right to adjust the screen brightness

Language

Touch to change panel language



Settings Page

From here you can adjust individual sound settings, change your weather temperature from Fahrenheit to Celsius, see the status of your security and smart home devices, and more.

Advanced Settings

Only the Master code can access this area. From here you can manage users, run system tests, reboot your system, connect Bluetooth and Wi-Fi and more.

USING YOUR SYSTEM: ADVANCED SETTINGS



Advanced Settings: Can only be accessed using the Master code.

Master Settings

Choose your first and second preferred languages to be toggled from the setting tray (see previous page) and whether you require the ADT technician to be given permission to access the panel programming.

User Management

Program up to 242 individual user codes for each person that needs access to the system. Assign a name to each code so that you know who disarmed the system.

About

View important information about your system such as: current software version, IMEI, hardware version, etc. This is a great place to look if troubleshooting an issue with Tech Support.

System Tests

Perform various system test to ensure your system is working properly. This is another great place to go if troubleshooting an unknown issue with the system.

Edit Sensor

Don't like the names of your sensors? Easily customize your sensor names from here. You can also adjust the chime type and turn Voice Prompts on and off from here.

Panel Reboot

Only use this option when requested to do so by ADT as it will momentarily power down your system and will require a restart with applicable software and will then re-synchronize with the sensor devices. This may take 10 minutes to complete.

Power Down

Only use the power down function if requested to do so by ADT.

IQ Remote Devices

From here, you can test Remote Wi-Fi signal strength and rediscover Remotes that have lost connection.

Access Point Settings

The Access Point will have been configured by ADT. Check with ADT before enabling or disabling this function as it could cause cameras or video doorbells to not work.

Bluetooth Devices

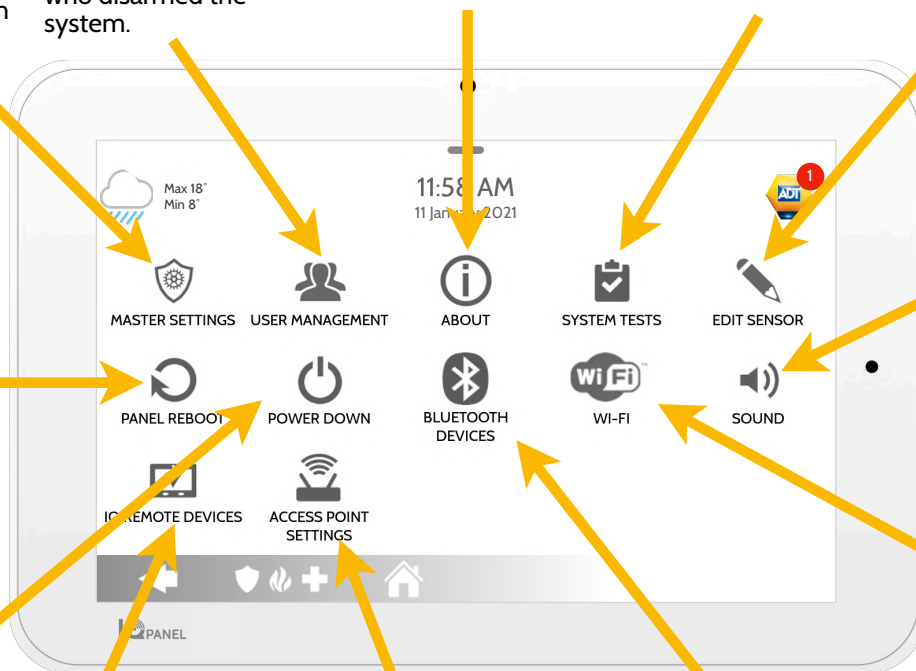
Easily turn on the bluetooth radio from here. This allows you to use the touch-less disarming feature. You can add, delete and edit your devices from here.

Sound

From the sound menu, you can adjust the volumes to your panel voices, beeps and chimes, and video tutorials. You can also edit sensor chimes, Z-Wave device prompts, Trouble Beeps and touch sounds.

Wi-Fi

The Wi-Fi settings for your IQ Panel will have been configured by the ADT installation Engineer and will require no further configuration unless you change broadband provider and have a new router installed.



For additional help and questions on Advanced Settings, please contact ADT.

SETTINGS: PHOTO FRAME



Photo Frame

When your panel is not in use, it turns into a customizable photo frame.



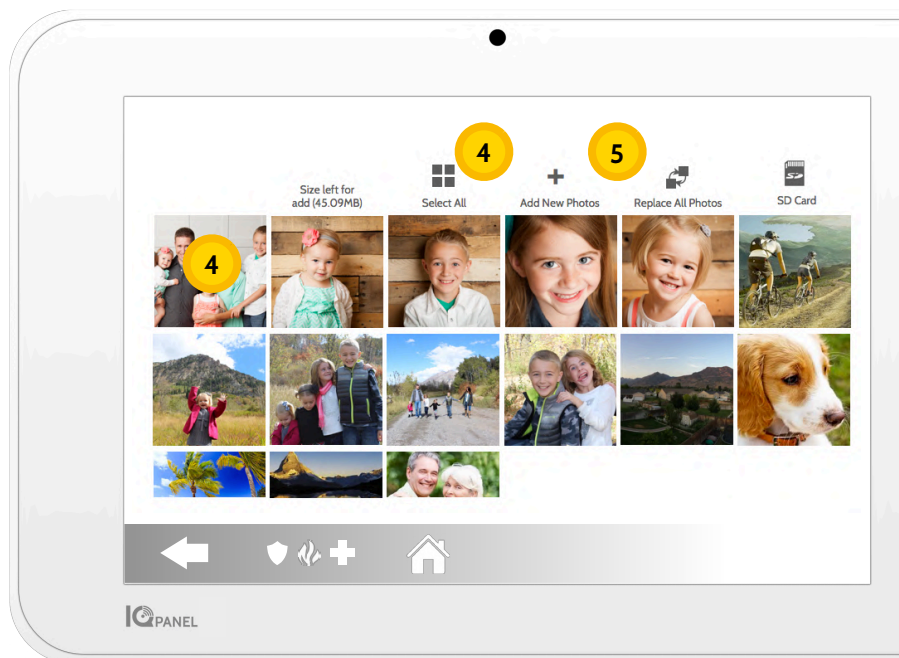
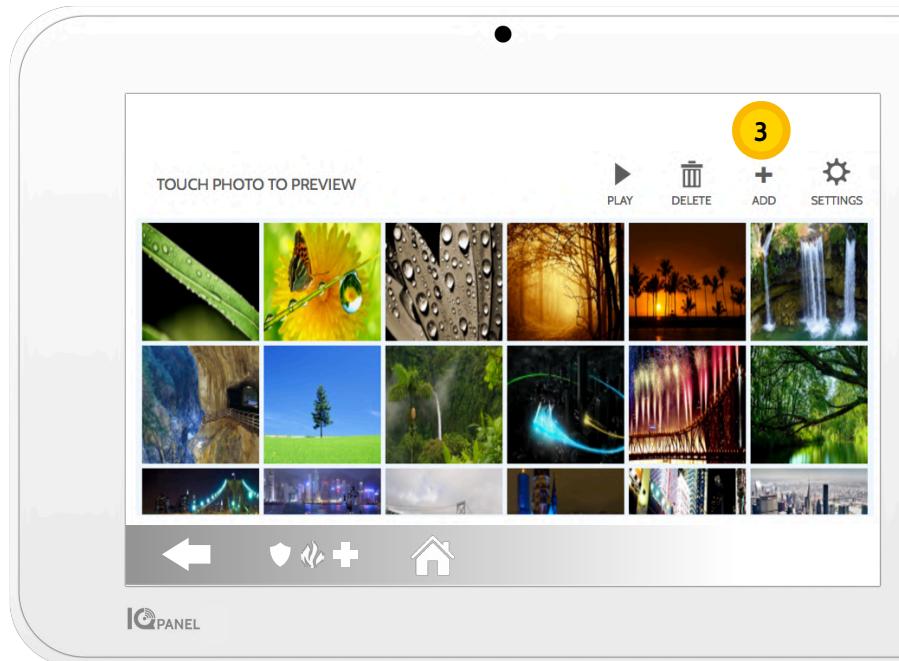
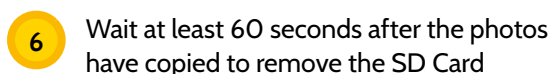
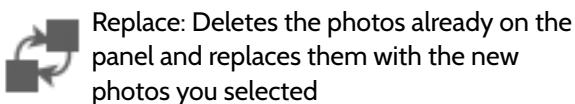
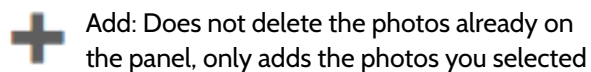
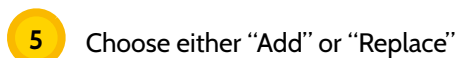
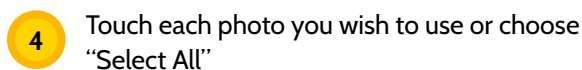
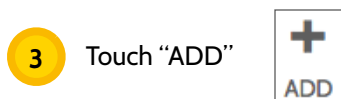
Settings

Inside settings you can choose whether you want photos or a weather clock, if you want the panel to turn itself off automatically in the evenings, and more.

Add Photos

To add your own photos:

- 1 Save your Photos onto a Micro SD card in a folder called "Photos"
- 2 Insert your SD card into the slot on the side of the panel



Delete

Touch a photo to select it. Touch "Delete" to delete it from your panel

SETTINGS: ADDING A USER



User Types

You can add up to 242 users to your system, each with a custom name and access level you allow.

Master: Access panel functions, camera, and system settings.

User: Access panel functions, camera, but NOT system settings.

Guest: Used to give arm and disarm access to those users who will use the panel on a temporary basis

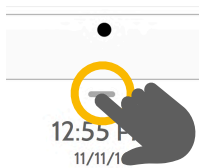
Expiration Date: Choose a specific date that will disable a user code automatically.



Notifications

By creating individual users, you can set up custom text notifications when they access or use your system, keeping you connected no matter where you are.

How to Add a New User



Step 1:
Swipe down to access settings tray



Step 2:
Touch "SETTINGS"



Step 3:
Touch "ADVANCED SETTINGS"



Step 4:
Enter your code*



Step 5:
Touch "User Management"



Step 6:
Touch "Add User"

Name	Enter Name
User Code	Please enter User Code
Confirm User Code	Please confirm User Code
Type	User
Expiration Date	Unlimited

Add User

Add User Screen

Once on the "Add User" screen you can create a custom name and user code and indicate whether you want this person to be a Master, User, or Guest.

USING YOUR SYSTEM: LIGHTS



Light Control

You can control your lights locally on the panel and also from your mobile app.

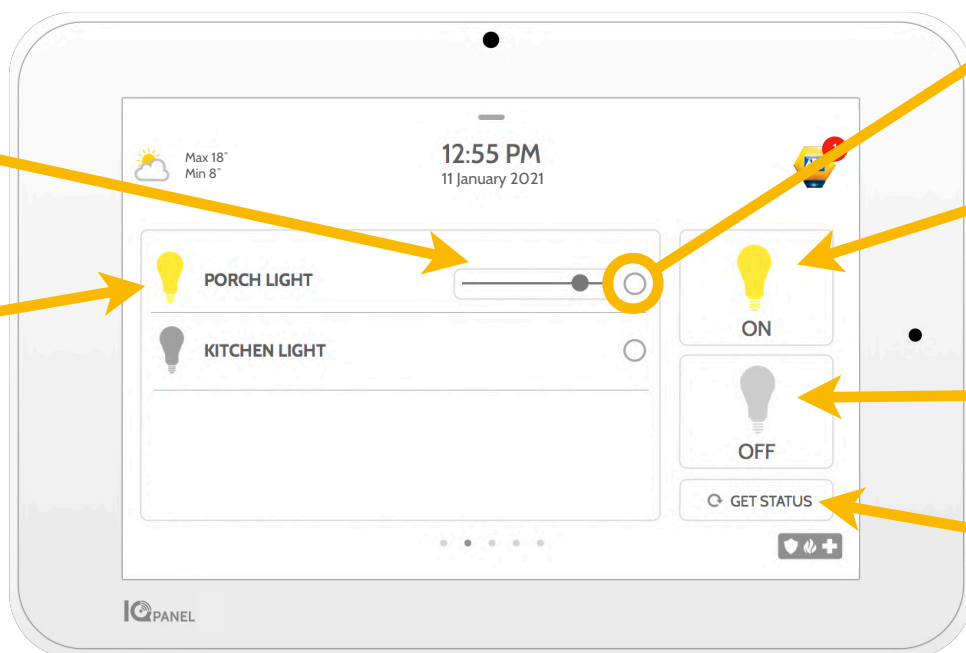


Dimmer

Touch the slider from left to right to adjust the brightness of a single dimmer

ON/OFF

Touch a bulb or outlet icon to turn it on or off



Select

Touch the circle next to a light to select it

ON

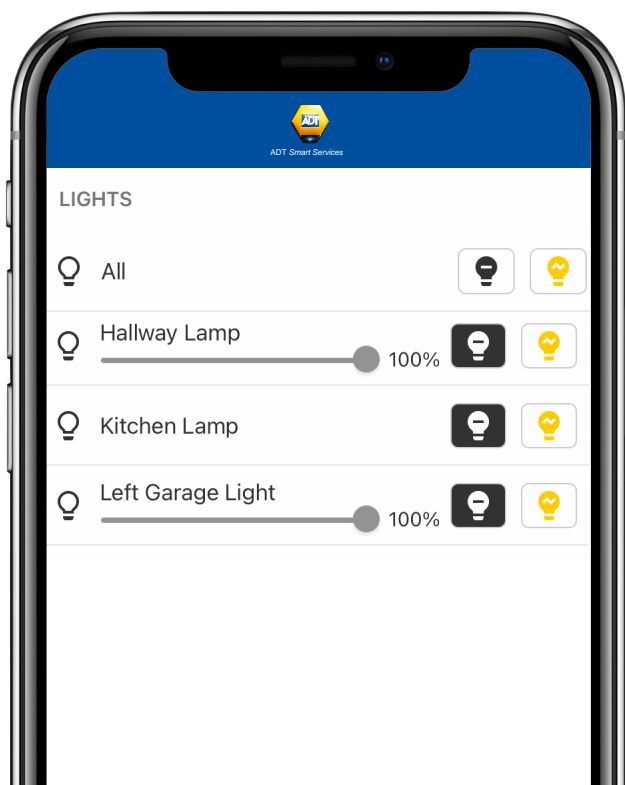
Touch turn on all selected lights

OFF

Touch turn off all selected lights

GET STATUS

Touch to check the status of all selected lights



Mobile Access

You can also control your lights from your mobile app.

USING YOUR SYSTEM: LIVE VIEW

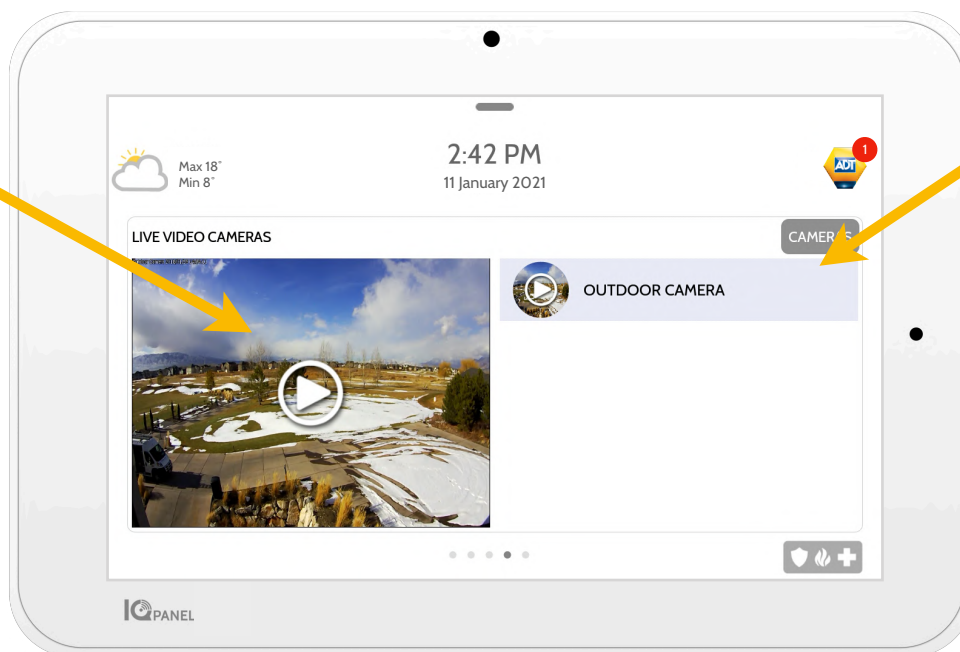


Live View

Easily view the live video feed from your cameras on the 7" panel screen.

Camera View

A thumbnail of the camera will be displayed for the highlighted camera. Click the play button to view full screen.

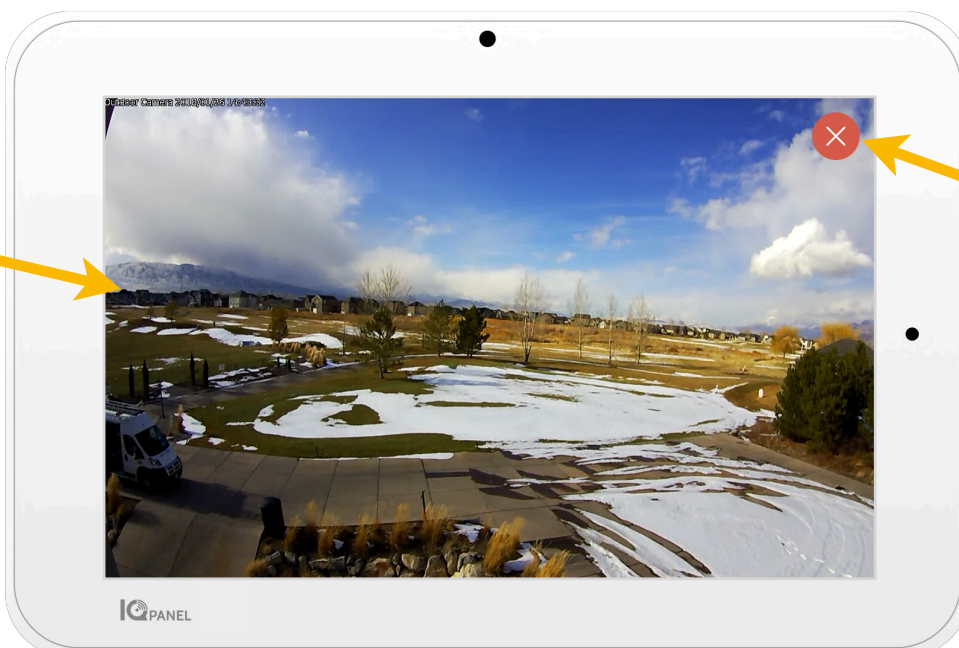


Cameras List

All supported cameras that are on the account and have been authorized will show here. Click the camera you would like to view.

Camera View

Full screen mode can be activated by clicking on the play button for each individual camera.



Exit

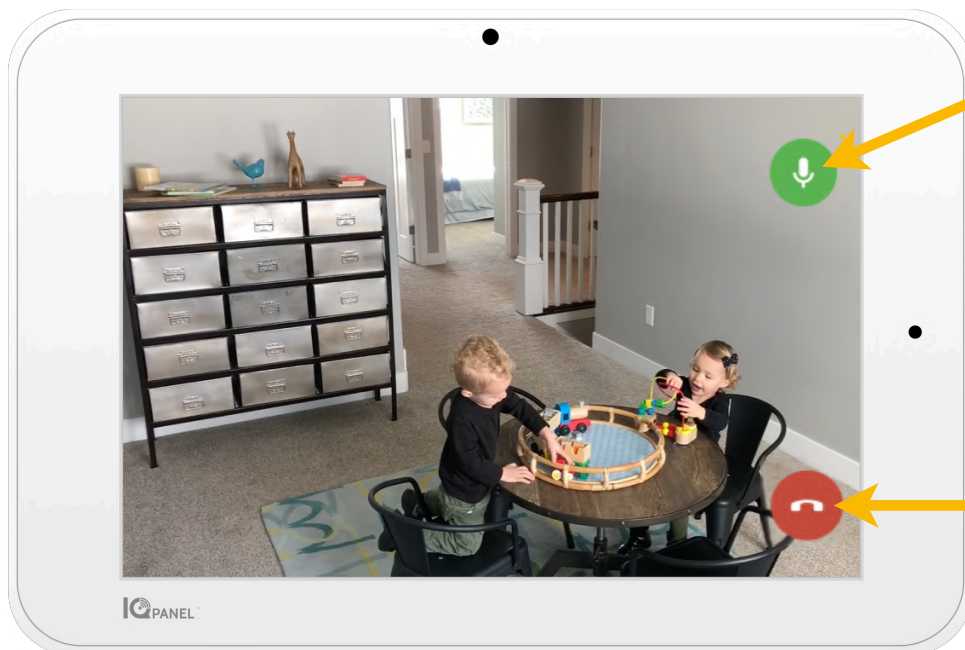
Click on the red X icon to exit full screen mode.

USING YOUR SYSTEM: LIVE VIEW WITH AUDIO



Live View with Audio

Listen in and speak to any room in the house using the Live View with Audio feature. This can be done from your mobile app or right from the 7" touch screen. If your camera supports two-way audio, the talk button will automatically appear on the live view page.



Talk

Press and hold while talking to use the two-way audio feature built into your camera.

End

Press this button to exit.

LIVE VIEW WITH AUDIO ON PANEL

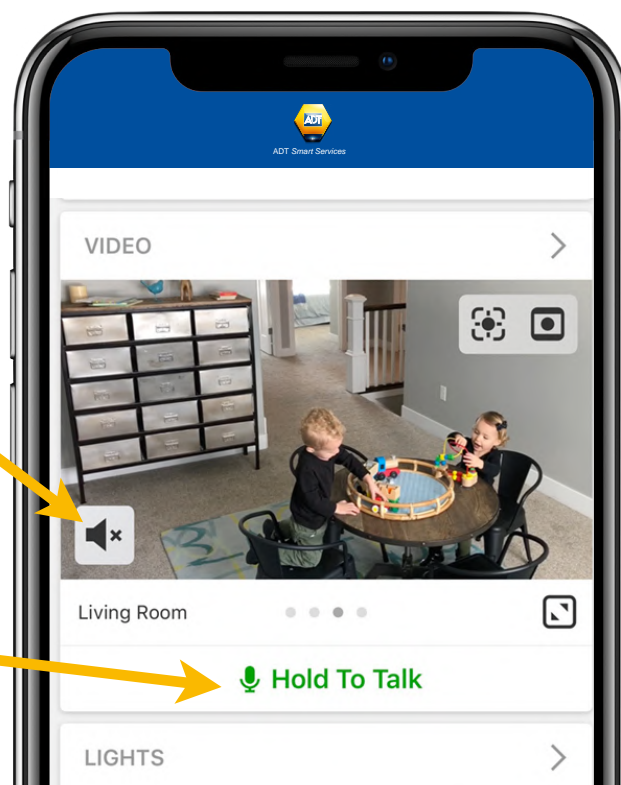


Listen

Press to turn on audio.

Hold To Talk

Press and hold to talk.



USING YOUR SYSTEM: LIVE ANSWER



Live Answer for Doorbell Cameras

You can now talk directly to whoever is at your front door using the new Live Answer feature on your IQ Panel. When your doorbell button is pushed, video with audio will automatically pop up on your 7" touchscreen. You can answer the call and disarm the system from the same screen. This allows you to verify who is at your front door and if you choose, let them in.



Doorbell Notification

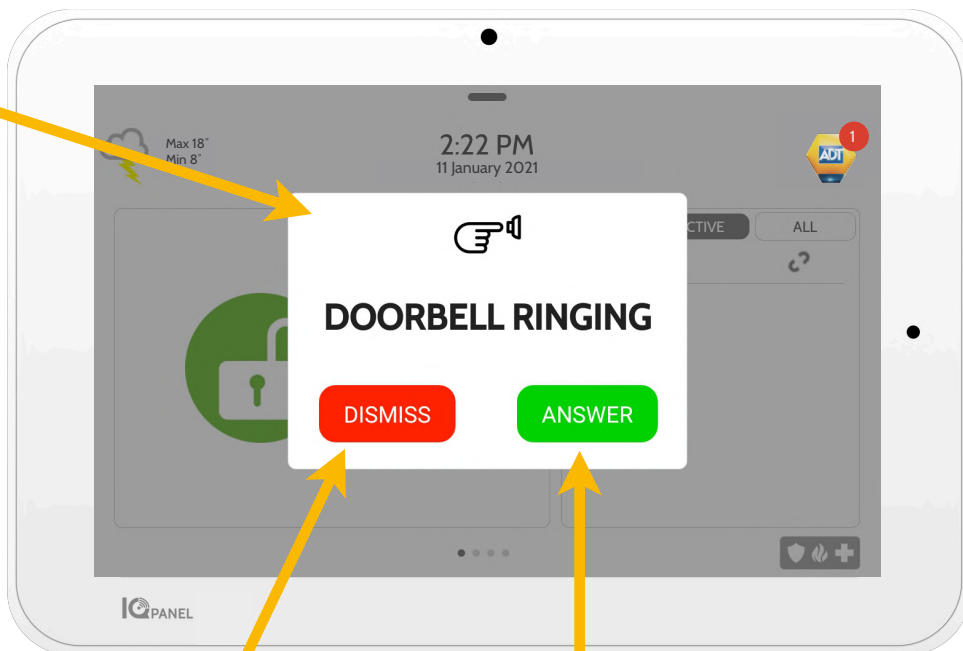
A doorbell notification will display on the screen when someone rings your doorbell. You can choose to answer or dismiss.



Enable Notification

To enable this feature, log in to your ADT *Smart Services Portal*, navigate to your Video Settings, click on Video Device Info then check this box.

☒ Send button pushed notifications to panel. ?

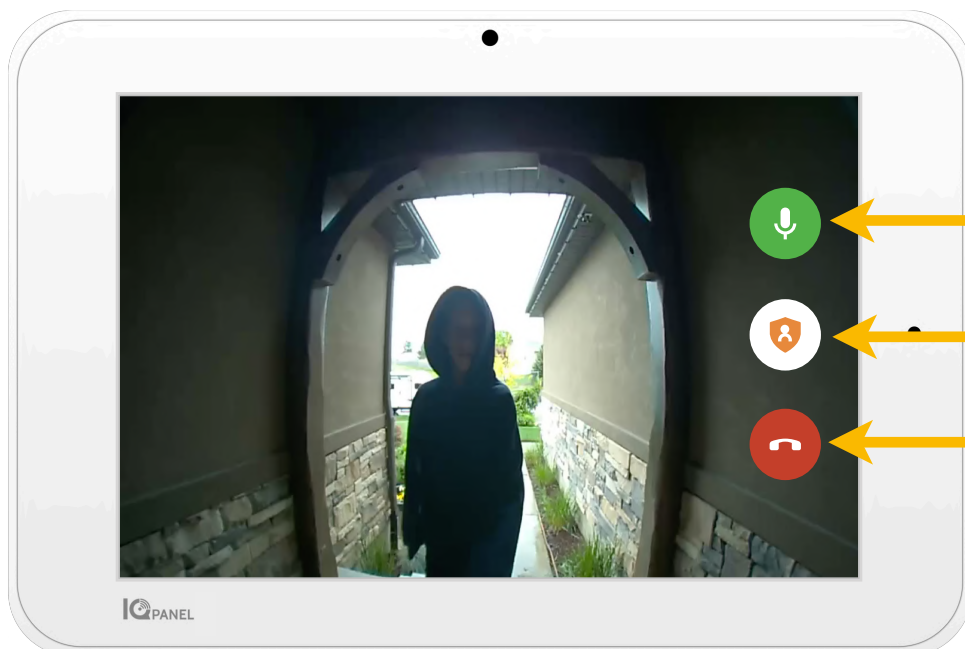


Dismiss

Press to dismiss doorbell.

Answer

Press to answer the doorbell. If answered, the feed from the doorbell will pop up on the screen.



Talk

Press and hold to talk to whoever is at the doorbell camera.

System Armed

If your system is armed, you can click this button to disarm the system.

End

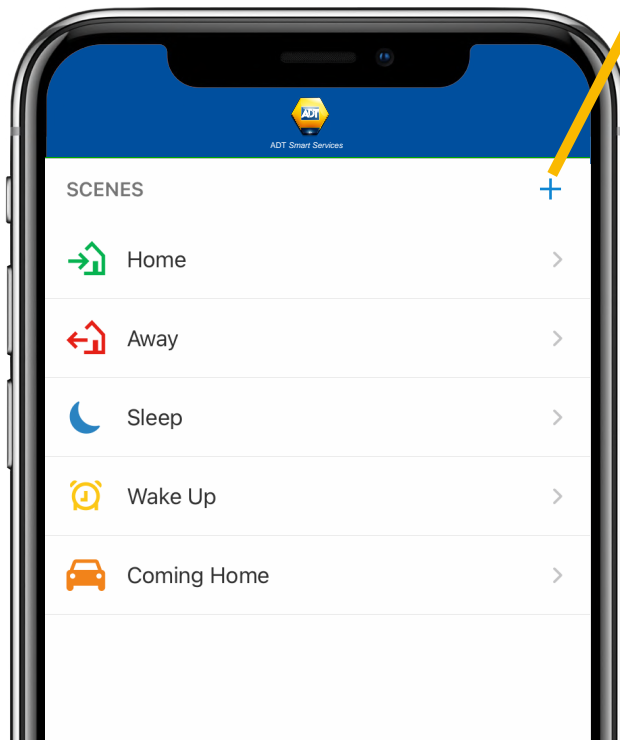
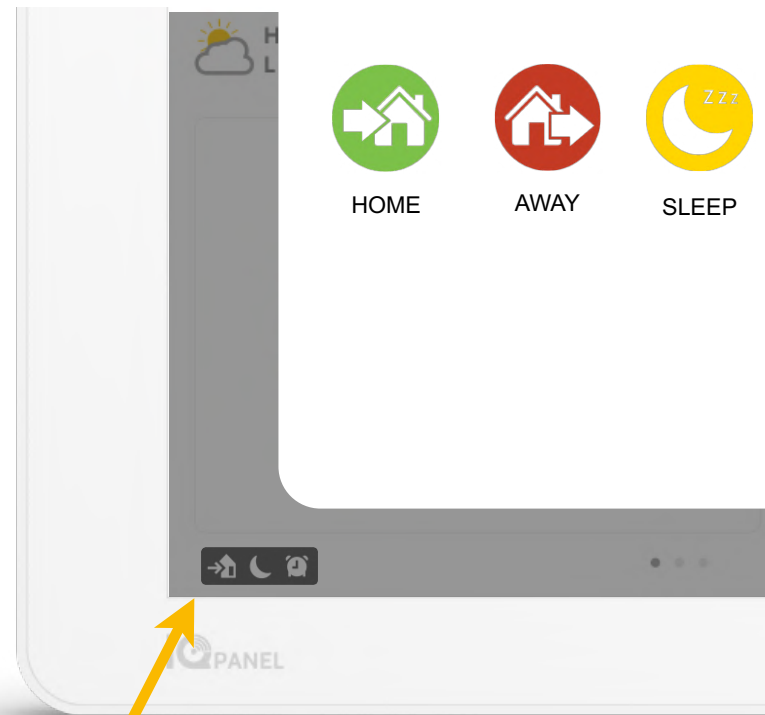
Press this button to end the call and exit Live View mode.

OPTIONAL SETTINGS: SCENES



ADT Smart Services Scenes

Your Panel and ADT *Smart Services* app comes with 4 pre-populated scenes. These allow you to control multiple devices with the click of a single button right from your touchscreen. Each option is a multi-device command that coordinates different smart devices to accomplish a complex task. Smart Scenes must be setup and customized from your ADT *Smart Services* customer portal before they can be used from the panel.



USING YOUR SYSTEM: PARTITIONS



PARTITIONS

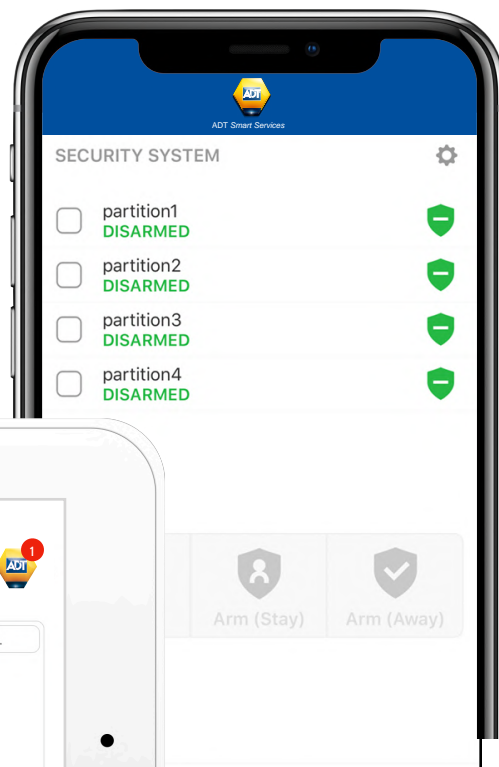
The IQ Panel allows for up to 4 partitions to be programmed. Partitions allows for the creation of zone groups in a home so that users can arm some sections of the property while leaving other areas disarmed. Partitioning enables greater personalization and functionality while simplifying installation. Each partition controls its local zone status, alerts and notifications. Any area or zone that needs to be armed or disarmed separately from the rest of the structure can be turned into a partition.

ADT Smart Services

Partitions control can be accessed from the smartservices.adt.co.uk customer site as well as from your mobile app.

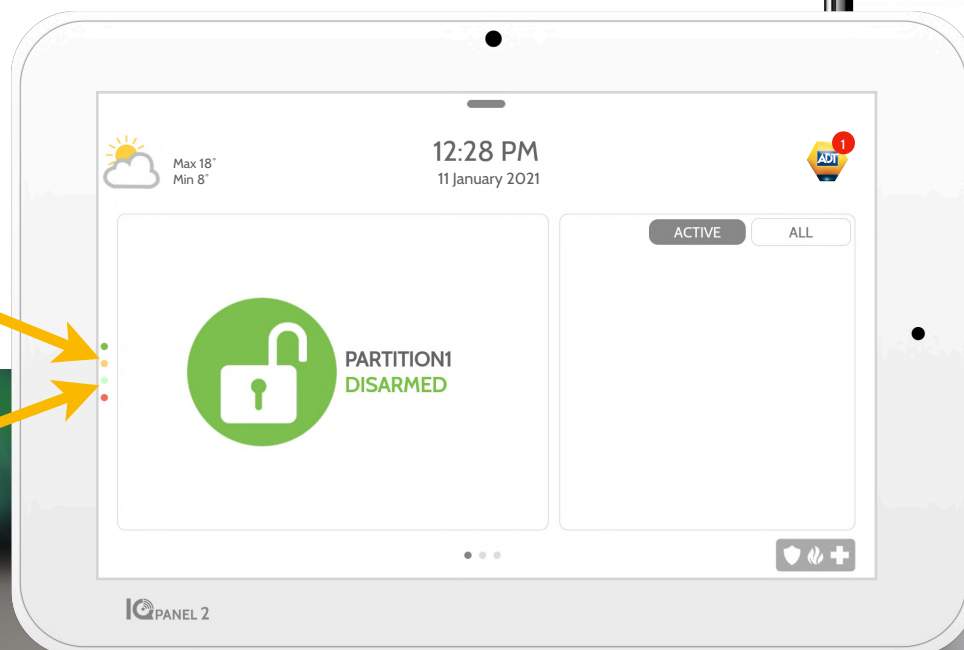
Partitions

	partition1	DISARMED
	partition2	DISARMED
	partition3	DISARMED
	partition4	DISARMED



Page Indicator

When separate partitions are enabled, the panel will display additional page indicators on the left side of your panel. These indicate how many partitions can be accessed from this screen.



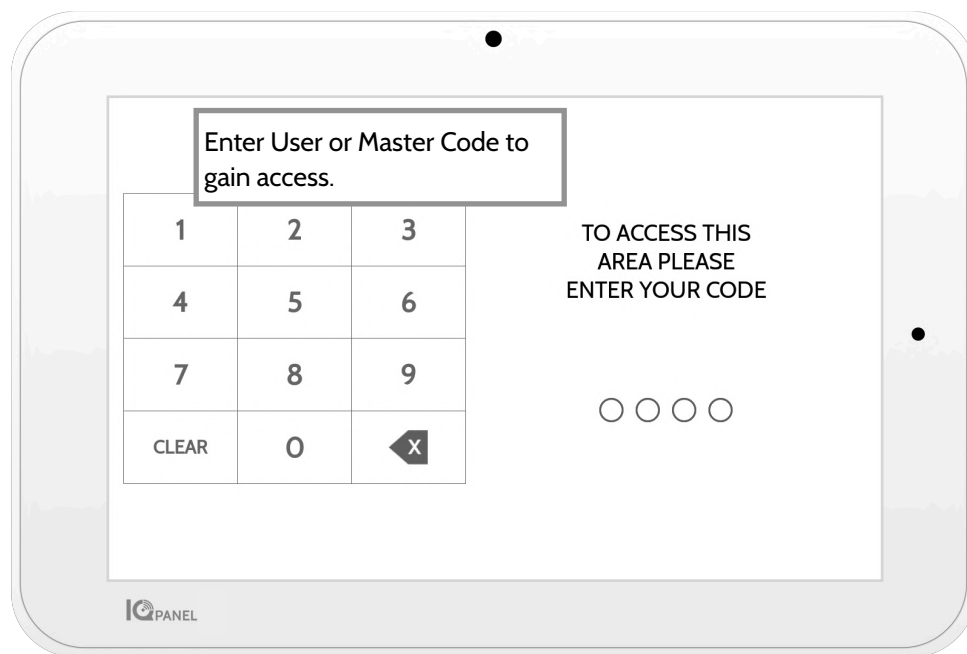
Colour Coded

Each dot will be color coded to indicate the arming status of that particular partition.

- GREEN - Disarmed
- ORANGE - Armed Stay
- RED - Armed Away



USING YOUR SYSTEM: PARTITIONS



Partitions Access

When the panel is locked or the screen times out, you will be required to re-enter your code to gain access. The code you enter will determine which partition you enter. Different codes may gain access to all four partitions at once or to one individual partition.

User Codes

Master codes give full access to Advanced Settings. Because the Master code would be entered here, you will not have to re-enter your code to gain access to the settings menu. User codes can be assigned to give access to arming and disarming functions in a particular partition. To assign single or multiple partitions access to a User code, enter the panel using the Master code and edit permissions in the User Management settings menu.



Important Note: If 6-digit codes are enabled in the panel but not changed in User Management, the panel will add two Zeros to the end of the original code. Example: If original user code is 1234 and 6-digit codes are enabled but the user code isn't changed, the new user code will be 123400.

User Access

When creating a new user, you will be given the option to grant that user access to individual partition or all partitions. Only the number of partitions programmed will show up here. Simply check the box next to the desired option.

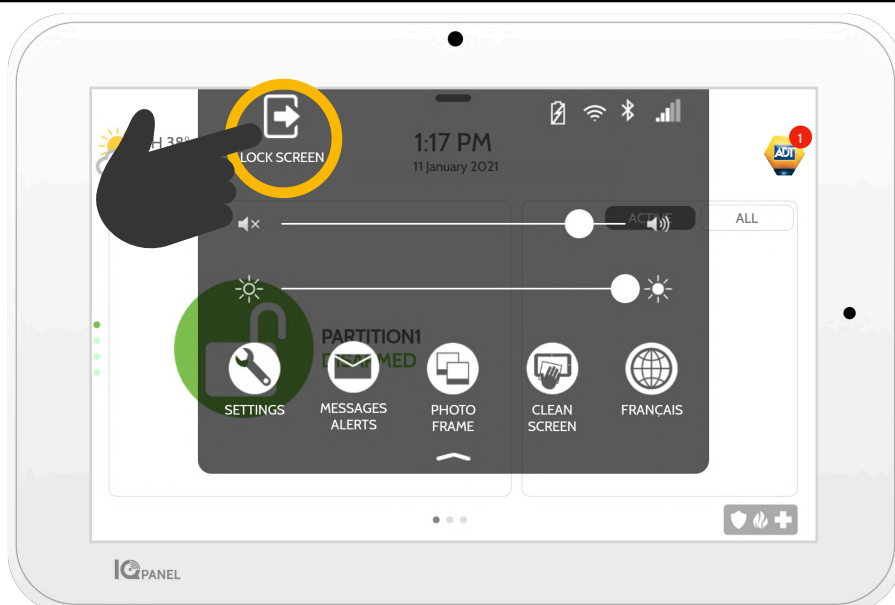


See page 13 for additional instructions on how to access the User Management menu.

Lock Screen

To lock your individual partition, swipe down from the top to see the quick access menu. Press the "Lock Screen" icon in the top left of the menu. To switch from one partition to another, you must first lock the screen then re-enter a code for a different partition.

Once you enter a partition, no more codes are required to access any settings or menus. It is recommended to lock the screen when done using the panel to prevent someone else from gaining access to these menus and your credentials.



Note:

You cannot partition Z-Wave or ADT's cameras today. This functionality will come at a later date via software update. Global sounds and sirens can be turned on from the Sound menu when partitions are enabled. When global sounds and sirens are turned on, all sounds and sirens will sound across all partitions.