

QUICK CONSUMER REFERENCE GUIDE

YOUR System: Galaxy G2



Galaxy 2 Control Panel



KeyTags

Setting Your System

When leaving your home ensure all protected doors/windows are closed before setting your System (if you wish to leave any windows open follow the part-setting instructions).

Step 1

Enter your 4-Digit User Code and press "A" button OR set with your Set/Unset KeyTag by pressing

Step 2

A continuous beeping will begin.

Step 4

The beeping will continue as you leave the property via your specified exit route.



Unsetting Your System

Unsetting starts as soon as you open a final door or enter a protected zone and activate the System.

Step 1

Enter your home via your specified entry route.

Step 2

Unset the System by presenting a programmed KeyTag to the Keypad OR unset with your Set/Unset KeyTag by pressing the button.

Step 3

The beeping tone will stop and the System is then unset.

N.B. Unsetting also stops the Sounder if the System is triggered but does not interrupt the transmission of the alarm to the Alarm Monitoring Centre.

Part-Setting Your System

Part-setting allows you to protect part/s of the house when you are in, for example protecting downstairs whilst you are sleeping upstairs (the installer will have programmed which Detectors will set in the part-setting mode).

Step 1

Enter your 4-Digit User Code and press "B" button OR set with your Set/Unset KeyTag by pressing

Step 2

A continuous beeping will begin.

Step 3

Leave the protected area.

Step 4

2 long beeps will sound confirming the System is set.

Resetting your System after an alarm

Step 1

Follow the unsetting your System instructions using your Set/Unset KeyTag OR enter your 4-Digit User Code into the Keypad and follow the instructions displayed.

Note: You may need a Remote Reset to set the System again, call the ADT Customer Service Centre to request a Remote Reset.

Panic Alarm

Step 1

If you feel threatened at home trigger your Panic Alarm device by pressing both buttons on the device simultaneously.

Step 2

The green light will change to red on the Panic Alarm device.

Step 3

A Sounder is triggered (depending on configuration).

Step 4

The Alarm Monitoring Centre is alerted.

Note: Panic function is operative even when the System is not set.

Setting Your System With A Fault

The System will not set if a fault has been detected. If this occurs use the “A” and “B” buttons to view the faults and if required override them to allow the setting of the System.

Silencing An Alarm

Step 1

To stop the Alarm sounding present your Set/Unset KeyTag at the Keypad and press “ent” on the Keypad.

Step 2

The Sounder will stop.

Note: If you have activated your System in error the Sounders may be stopped but the alarm signal will still be transmitted to the ADT Alarm Monitoring Centre. ADT may contact you and request a password to cancel your alarm activation.

Preventing False Alarms

Ensure doors and windows are securely fastened.

Avoid placing decorations or other moving objects in front of Movement Detectors.

Make sure your Alarm is only operated by people who have been properly instructed.

Know the specified entry/exit route and keep to it when setting and unsetting the System.

Changing a Code on Galaxy G2

Step 1

Enter your Master Code and press Enter. The display will show:-

STATUS UNSET and will change to

10 = SETTINGS

(ENT) TO SELECT

Step 2

Type in 42 and Enter. The display will now show:-

(ENT) TO SELECT

1 = USERS

Step 3

Press Enter. The display will show:-

01 USER

Master (L3)

N.B. Using the A and B keys scroll through the user's until you choose the user number you wish to add or modify. Once you have chosen the user code you wish to add or modify press Enter. The display will show:-

If there is a coloured in square (■), this means there is a code already entered in to this slot number.

(ENT) TO SELECT

1 = Pin

Step 4

Press Enter and the display will show:

-001 PIN - - - -

(ENT) TO SELECT

>

Step 4

Enter your new 4 Digit Pin and press Enter. The display will show:-

(ENT) TO SELECT

1 = Pin

Step 4

Press the **Esc** key to exit programming mode.

Manager/User Reset For G2

LINE FAIL – An issue has occurred between the telephone line the alarm is connected to. The customer can try and clear the fault with the below process. If unsuccessful a call to the telephone provider should be carried out.

ARC COMMS FAIL – The alarm System has failed to signal to the Alarm receiving centre. If communication between the two has restored, the below process can clear the panel fault. If it doesn't, raise a call with Customer Experience Team.

+AC-CU002 – Power to the panel has failed. The below process can clear the panel if power is restored. If it doesn't, raise a call with Customer Experience Team.

STU LINE FAIL – Similar to a line fail but referring to a different signalling method, Please attempt the below reset. If unsuccessful raise a call with the Customer Experience Team.

1. **Customer Code and Ent.**
2. **STATUS UNSET**
3. **01 EVENT**
3. **Press 'A' to see the event.**
4. **LINE FAIL, +AC-CU002, ARC COMMS FAIL.**
5. **Press 'ENT' then press 'ESC'.**

If the panel still says manager reset required the customer may need to raise a call with the CET. (Customer Experience Team.)

Galaxy G2 Time & Date

Step 1.

Type in your User Code and Press Enter. The display will show:-

STAU UNSET

Then

10 = SETTINGS
(ENT) TO SELECT

Step 2.

Type in **41** and Enter. The display will show:-

08 50 09/03/06

A=Time B=Date

Step 3.

Press the **A** key and the display will show:-

New Time

08:- - HH MM

Step 4.

You can now enter the correct time using a 24hr clock display. once you have entered the correct time the display will automatically revert back to:-

08 50 09/03/06

A=Time B=Date

Step 5.

Press th B Key and the display will show:-

New Date

09/03/06 dd/mm/yy

Step 6.

Enter the new date as 2 digit day/month/year. The display will automatically revert to:-

08 50 09/03/06

A=Time B=Date

Step 7.

Keep pressing Esc until the display show the normal day banner.

ADT

08 50 09 03 06

Useful Phone Numbers

Customer Service Centre	Customer Sales Centre	Moving Home?
Call 0344 800 1999* to request a routine inspection, report a fault, request a remote reset or if you have a query with the monitoring of your System.	Call 0800 010 999 to upgrade your System or Service Plan.	Call 0800 169 0612 to let us know you are moving and for details of our moving offers.

** Calls charged at the standard rate of a regular local or national landline number.
Costs from mobiles may vary.*

